# **Medical Claim Form**

Read instructions on reverse side. Mail to: Anthem Blue Cross and Blue Shield P.O. Box 105187 Atlanta, GA 30348

## Anthem 🚭 🕅

PART I CUSTOMER AND PATIENT INFORMATION (please	se print or type)				
1. Customer's name Address	7. Patient's name (first, middle, last)	11. If the <b>patient</b> is other than the customer, is the patient covered by any other group medical policy (including Blue Cross and Blue Shield)? □ yes □ no If yes:			
City StateZIP New Address Phone () 2. Customer's sex male female 3. Group name 4. Customer's certificate or ID numberN If arrow appears	8. Patient's relation to customer         self       self         (male)       (female)       husband         1       2       3	Other policyholder's name         Patient's employer         Other insurer         Other insurer's address         Patient's certificate number         Patient's certificate number         Effective date of patient's contract         12. Was condition related to:         A. Employment       yes         no       Date			
(numbers found on ID card)     numbers exactly.       5. Is the patient eligible for Medicare? □ yes □ no If yes, please read filing instructions on reverse side.	Customer's birthdate/ Spouse's birthdate/				
Medicare Health Insurance Claim No.         6. I authorize release to Anthem of any information pertaining to this claim.	10. Is patient a full-time student 19 years of age or older? □ yes □ no If yes, name of school:	13. Describe the illness, injury or symptom			

PART II PH	IYSICIAN OR	PROVIDER	INFORMATION (to b	e completed by	phys	ician or provider only	1			
14. Date symptom first appeared			15. Date patient first consulted you for this condition		16. Has patient ever had similar symptoms? □ yes □ no		17. Referring physician			
18. Name and address of facility where service was rendered (other than home or office)					19. For services related to hospitalization Admission date: Discharge da			e:		
20. Is patient totally disabled?     Dates of total disability:       □ yes □ no     From     To			2		I. Was outside lab work performed? 22. Was servic □ yes □ no Charge: □ yes □			related to routine physical? no		
23. Diagnosis or 1. 2. 3.	nature of illness, in	jury or sympto	m. Relate diagnosis to proce	edure in column E by	referen	nce to numbers 1, 2, 3, etc.				
24. A Date of service	B Place of service (see back)	C Type of service	ype of procedures, medical services, or supplies furnished for each date given. Diagnosis					F Charges	G Days or Units	H (Anthem use only)
						To receive pa you must indi				
▼ Use ADVANCE Plan stamp here ▼		26. Patient account number 27. J		Anthem identification number			Anthem identification number ◀ in Block 27.			
		28. Physician/provider name								
		I certify that these services were Address								
		performed by me			State			ZIP		
00361CEMEN Rev. 5/	/11		supervision.							

#### **INFORMATION FOR THE CUSTOMER/PATIENT:**

- 1. Use this form for all your medical/surgical claims. Note: use a separate form for each patient and each physician or other provider.
- 2. **Complete all items in Part I** of the form for both the patient and the customer. (The *customer* refers to a member of an enrolled group or a direct-pay policyholder.)
- 3. Sign the form in the area provided (block 6).
- 4. Any items of information not completed in Part I will cause a delay in processing your claim.
- 5. After you have completed Part I, give the form to your physician.

**For Medicare patients:** If you are participating in Anthem's Medi-fill Automated Entry program, DO NOT FILE A CLAIM. Your claims information will be transferred to Anthem automatically by the Medical carrier. If you are not participating in Medi-fill Automated Entry, be sure to attach your Explanation of Medicare Benefits form (EOMB) to this claim. For information on how you can sign up for the automated entry program, write to the address on the front of this form.

### INFORMATION FOR THE PHYSICIAN/PROVIDER:

- 1. Use a separate claim form for each patient and each physician/provider rendering services. If you are a member of a group practice, the services of all physicians in your group can be reported on one claim form if the first 11 digits of the Anthem identification numbers are the same.
- 2. Review Part I to make sure the customer has provided all information. Missing information will cause a delay in processing and payment of the claim.
- 3. Complete Part II, including all information pertinent to the patient's treatment.
- 4. Be sure your Anthem identification number appears in Block 27.
- ADVANCE Plan providers should use the rubber stamp which has been provided to easily identify the claim as one from an ADVANCE Plan provider.
- 6. Mail the completed, signed form to the address on the front.

PLACE-OF-SERVICE CODE (Block 24-B)1 (IH)independent hospital2 (OH)outpatient hospital3 (O)physician's office4 (H)patient's home5day care facility (psy)6night care facility (psy)7 (NH)nursing home8 (SNF)skilled nursing facility9ambulance0 (OL)other locationsA (IL)independent laboratoryBother medical/surgical facilityDresidential substance abusetreatment center			
<ul> <li>2 (OH) outpatient hospital</li> <li>3 (0) physician's office</li> <li>4 (H) patient's home</li> <li>5 day care facility (psy)</li> <li>6 night care facility (psy)</li> <li>7 (NH) nursing home</li> <li>8 (SNF) skilled nursing facility</li> <li>9 ambulance</li> <li>0 (OL) other locations</li> <li>A (IL) independent laboratory</li> <li>B other medical/surgical facility</li> <li>D residential substance abuse</li> </ul>	PLACE-OF-SERVICE CODE (Block 24-B)		
	2 (OH) 3 (O) 4 (H) 5 6 7 (NH) 8 (SNF) 9 0 (OL) A (IL)	outpatient hospital physician's office patient's home day care facility (psy) night care facility (psy) nursing home skilled nursing facility ambulance other locations independent laboratory other medical/surgical facility	

#### **INSURANCE FRAUD WARNING**

Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

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